

[Print](#)

Feb 21, 2015

WASHINGTON, DC ENROLLMENT CENTER  
1300 Pennsylvania Ave, NW 2.4D, Suite 2.5A  
Washington, DC 20229  
US

RE: Your Global Entry Program Membership

Dear \_\_\_\_\_:

Thank you for your participation in the Global Entry program of U.S. Customs and Border Protection.

Global Entry is a voluntary program available to travelers that pass a comprehensive background investigation. Applicants found to be ineligible for Global Entry participation may still be permitted to enter into the United States although they will not be permitted to use the Global Entry dedicated lanes.

We regret to inform you that your membership in Global Entry has been revoked for the following reason:

Your arrest for CONSPIRACY TO COMMIT OFFENSE OR TO DEFRAUD THE GOVERNMENT is disqualifying for Global Entry.

If you believe the decision was based upon **inaccurate information**, you may contact the local trusted traveler Enrollment Center to schedule an appointment to speak with a supervisor. A list of locations can be found at: [www.cbp.gov/xp/cgov/travel/trusted\\_traveler/](http://www.cbp.gov/xp/cgov/travel/trusted_traveler/)

If necessary, you may also write to the CBP Trusted Traveler Ombudsman at:

U.S. Customs and Border Protection  
PO Box 946  
Williston, VT 05495  
Attention: CBP Ombudsman

The review by either the Enrollment Center or the Ombudsman will be based on the information provided by you and should include any information to further clarify a record, explain an incident or arrest, or show the disposition of criminal charges. Please remember that the following circumstances may make you ineligible for participation:

- Providing false or incomplete information on the application;
- Convictions for any criminal offense or pending criminal charges to include outstanding warrants;
- Violations of any customs, immigration, or agriculture regulations or laws in any country;
- Inadmissibility to the United States under immigration laws;
- Receipt of a criminal pardon from any country; or
- Other circumstances that indicate to CBP that you have not qualified as "low risk."

Sincerely,

Supervisor, Global Entry Enrollment Center  
U.S. Customs and Border Protection